

Risk Control

Equipment Breakdown Jurisdictional Inspection Requests

Jurisdictions issue certificates permitting the operation of equipment such as boilers, water heaters and pressure vessels. Periodic inspections are required to renew these certifications. CNA offers this service to policyholders.

Jurisdictional inspections of boilers and pressure vessels may be completed as part of CNA's Equipment Breakdown coverage. In most jurisdictions, commissioned inspectors are authorized to perform these inspections.

The cost of the inspection is included in the premium; however, the certificate fees associated with the inspection are not. Some jurisdictions require the insurance company of record to pay certificate fees on behalf of their insureds and allow the insurance company to recoup this expense.

Please note that failure to notify CNA can result in fines and penalties issued to the equipment owner by the governing jurisdiction. CNA is not responsible for these fines or penalties. Jurisdictional inspections are only conducted inside the United States, its territories, possessions, and Canada.

The owner user is responsible for the proper operation, care and maintenance of all jurisdictional objects and compliance with all applicable codes and regulations. Owner is responsible for ensuring a person knowledgeable with the care and operation of the object be present for the inspection.

CNA contact information is provided to request an inspection of owned/operated pressure equipment that requires a state, county, city, parish or province certificate to legally operate and is insured under a CNA policy.

To contact CNA to request a jurisdictional inspection, use one of the following methods:

- 1. Request a Boiler/Pressure Vessel Inspection or scan QR code
- 2. cna.com/riskcontrol
- 3. Phone: 866-262-0540

Please provide the following information to facilitate your request:



- 10-digit CNA policy number
- Inspection contact name and title
- Inspection contact phone number
- Inspection contact email address
- NYC inspections: DOB NOW registered email address is required
- Facility/location name (where the objects are located)
- Facility/location address (complete street, city, state, ZIP)
- Reason for inspection (new installation, certificate renewal, follow-up inspection, other)
- Additional details for the inspector (boiler/pressure vessel identification, need-by date, repair notice, MSHA)

To learn more about managing risk and increasing efficiency, visit cna.com/riskcontrol.