

## Virtual Capabilities and Digital Solutions

## Maximizing flexibility and convenience for policyholders

CNA is among the first carriers to offer many of our Risk Control services virtually, without an in-person visit. Our innovative resources can help insureds save time and avoid costly claims by identifying and addressing hidden exposures.

PrepWise+™ – This interactive platform serves as a single hub where policyholders, agents, underwriters and Risk Control professionals can quickly access and share information.

Virtual Risk Assessment – All it takes is an interview and virtual facility tour using selected video conference technology, plus any necessary documents and photos.

Virtual Client Consulting Services – Leveraging our proven strategic consulting approach to risk management solutions, we continue to support your service needs virtually.

Remote Worker Office Ergonomics Assessments - Using a detailed questionnaire and photos of the employee's workstation, Risk Control will assess their individual needs and provide a detailed report with recommendations to maximize comfort and reduce risk.

SORCE® On Demand – Offering 24/7 access to CNA's library of risk control resources, CNA SORCE® On Demand gives our policyholders, agents and brokers world-class online educational solutions that help participants better understand and manage risk.

Self-Reporting Technology – Receive a virtual inspection of your facility simply by sending photos to your Risk Control professional.

PrepWise® Working Remotely – Examine key exposures related to working remotely and reopening, as well as actionable solutions to enable effective work outside the office and help manage your facilities before, during and after a shutdown.

eRiskHub® - Defending against cyber threats requires the right cybercrime mitigation tactics and attack response recommendations. CNA cyber policyholders receive access to eRiskHub®, an online web portal powered by NetDiligence®, loaded with tools and resources to help them understand their exposures, respond effectively and minimize the effects of a breach on their organizations.

Beyond HR® – CNA's management liability Risk Control platform offers trackable online training for our employment practices liability policyholders on topics such as preventing discrimination, harassment, retaliation and wrongful termination.

To learn more about how to manage risks and increase efficiencies, please contact CNA Risk Control at RiskControl@cna.com or visit cna.com/riskcontrol.