



ScriptAdvisor®

First Fill Prescription Program

Prescription Program



ScriptAdvisor offers a fully integrated First Fill program to provide complete control of pharmacy services throughout the life of the claim. Our First Fill program offers no out-of-pocket expense to the injured worker and no financial risk to the payer until the claim is deemed compensable.

How First Fill Works

When utilizing our first fill program, the injured worker is given ScriptAdvisor information to take with their prescriptions to the pharmacy. This information could be in the form of a preprinted prescription card, employer information form, or simply a toll-free phone number. At the pharmacy, the pharmacist calls ScriptAdvisor to verify eligibility and temporarily enrolls the injured worker. No calls are made to the employer for authorization, and the approved injured worker receives their prescription at no out-of-pocket expense.

Where Are Your Workers?

In today's working environment employees don't necessarily reside in an office location, often working remotely from job sites or home offices. ScriptAdvisor's First Fill program is designed to assist workers no matter where an injury occurs. Newly injured workers simply provide a toll-free phone number at the pharmacy, and ScriptAdvisor will fill their urgently needed prescriptions no matter where they are.

For more information, call **1.888.333.6741**

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Finding a Network Pharmacy

The average claimant is less than two miles from any ScriptAdvisor participating pharmacy. Our network consists of 71,000 pharmacies and includes all major chains and most independent pharmacies. There are several ways newly injured workers and claims examiners can identify network pharmacies. Our call center is available to identify locations 24 hours a day, 7 days a week, with bilingual assistance available. We also offer an online pharmacy location tool at www.enlyte.com/scriptadvisor, which can be integrated with a client's channeling tool. This tool is also offered to claims examiners through our client web portal Coventry Connect.

Program Benefits

- Injured workers receive medications in the most expedient manner at no cost
- Drug lists include standard medications for workers' comp injuries to meet immediate needs
- ScriptAdvisor absorbs the cost of any non-compensable prescriptions and blocks additional fills
- Flexible options for injured workers to receive their initial prescriptions
- We work with each client to define program options for their injured worker population
- Prescriptions are processed using all appropriate utilization guidelines and safety edits
- All first fill activity and outcomes are recorded and tracked

Temporary Prescription Benefit Card



Attention Pharmacists: Process through Script Care and Enter RxBIN, RxPCN and GROUP.

Member Name:

Member ID #:

**Date of Injury + Date of Birth (Example:
MMDDYYMMDDYY)**

Rx BIN: 023377

PCN: MPS

Group: 001731TC